

# Management Workshop - Managing Complex Project

Date: 17-21 October 2016

Venue: Bangkok

Course fees: 3400 EUR\*

\*including training materials and documents, lunch and snack throughout

the training

Number of participants: up to 37

### About the Facilitator Team:

The team consists of maximum 6 consultants which are

- staff of the Competence Centre for Change Management and Development Approaches
- certified external consultants

# Preparing for the workshop:

To enable you to get the most out of the five days you will spend at the workshop, and begin working on your questions together with colleagues and consultants early on, both the organisers and participants will need to prepare well.

By way of support we will be providing you with an opportunity to prepare for the workshop by getting to know your fellow participants through online meetings, and by sharing texts and questions.



Managing complex projects is what your work is all about. Yet the day-to-day reality of your work leaves you with little opportunity to really reflect on 'how' you should best go about it. You are keen to create this space so that you can devote your attention to these managerial issues in depth. Right now your job is presenting



you with specific managerial challenges, or you are getting ready to take on greater responsibility. As well as the personal, cultural and content-related aspects currently on your mind, you are thinking more and more about the following kinds of issues concerning the design and management of complex projects:

- Strategic and operational decisions must be taken together with the relevant partners.
- A cooperation system must emerge and be shaped jointly with different actors within a complex framework.
- A plan of operations needs to be drawn up for the forthcoming phase, to guide everyone involved.
- A results-based monitoring system must be established.
- Furthermore, plans and agreements must also be aligned with the structures, internal rules and procedures used by the GIZ team.

Addressing these or other managerial issues requires you to deal appropriately with complexity. In addition to your specific expertise, you are interested not only in extending your managerial skills but also in developing greater assurance when operating in the contexts of GIZ projects in partner countries.

The Capacity WORKS management model can help you achieve this goal. But which tools are helpful, and when? How can the project proceed? Which issues require different managerial approaches, and what do those approaches look like? This is where the management workshop and the support it provides come in.

### Objectives and content

The workshop will help professionalise your managerial skills. Facilitated by a team of (in-house and external) consultants, it will give you an opportunity to address, together with colleagues, managerial topics that are relevant to current issues in your project. The emphasis will be on practical relevance. You will find answers to questions you face in day-to-day project management, you will review strategic decisions and selected approaches, and you will plan further steps.

### What we offer

This workshop differs considerably from the usual kind of training event. Working within a large group of participants, you will navigate your own path through the workshop by selecting from among a large number of possible topics and different ways of working.



# Academy for International Development - Bangkok



You will choose the specialised and collaborative offerings that suit your needs and context. The consultants will support you by providing theory sessions and ways of working through which you can approach and address your questions together with other participants and the consultants.

Possible topics may include: results orientation (results model, system of objectives, results-based monitoring), strategy development (orientation toward capacity development), GIZ's standard processes (appraisal, PPR, ZAK, etc.), Capacity WORKS, operational planning, leadership within the GIZ contribution, etc.





## Training approach

The workshop will take place in a group of up to 36 participants and a maximum of 6 consultants. This means it will bring together a wide range of experiences, questions and challenges. Participants will work together and share their experiences and challenges in a variety of ways:

- working on practical examples in areas selected by participants themselves
- small facilitated groups over five days
- one-on-one coaching and intervision (peer-to-peer learning)
- summary theory sessions with an emphasis on practical relevance
- close peer cooperation and sharing both during the workshop and beyond.

## Who should attend this training?

You have been working in your new programme/project (commissioned by BMZ, a German Public Sector Client or another commissioning party) for approximately 6 to 12 months, and are now performing (or are about to take on) a leadership and/or managerial role (e.g. responsibility for the commission, for implementation, for a component or components, bands 4, 5, 6).

The course is in principle suitable for national experts working in the relevant leadership or managerial positions. As with all potential participants, we will need to check that you meet the participation requirements (e.g. you have already attended a course on commission management or equivalent working experience).



### About Us and Our Training

We are part of GIZ's Academy for International Cooperation, providing access to high-quality training-related services in various sectors and competencies. The training is based on non-profit cost-recovery basis. "On-request" courses can be organized for groups to take place at different time and location.

On-line registration: http://thai-german-cooperation.info/training.html

### Contact us:

**GIZ Training Service Bangkok** 193/63 Lake Rajada Office Complex, 16<sup>th</sup> Fl., New Ratchadapisek Rd., Klongtoey, Bangkok 10110,Thailand

T +66 2 661 9273 ext. 34
F +66 2 661 9282
M +66 6 1523 2363
E training.bangkok@giz.de
I http://training.thai-german-cooperation.info/

