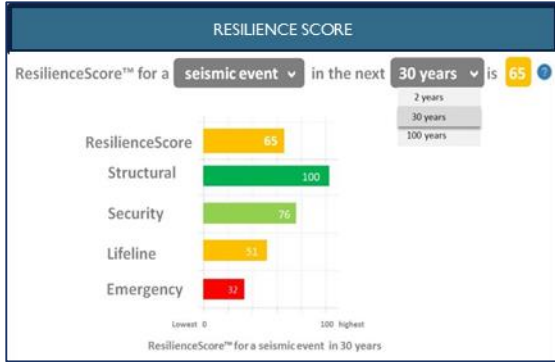


Hotel Resilient – Plan Ahead, Stay Ahead

“One-Step Risk Profile”



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Disaster Risk Dashboard

Current Situation

- Weather and Warnings
- Activate Emergency Procedures
- Tasks/Checklists to be completed
- Critical Needs

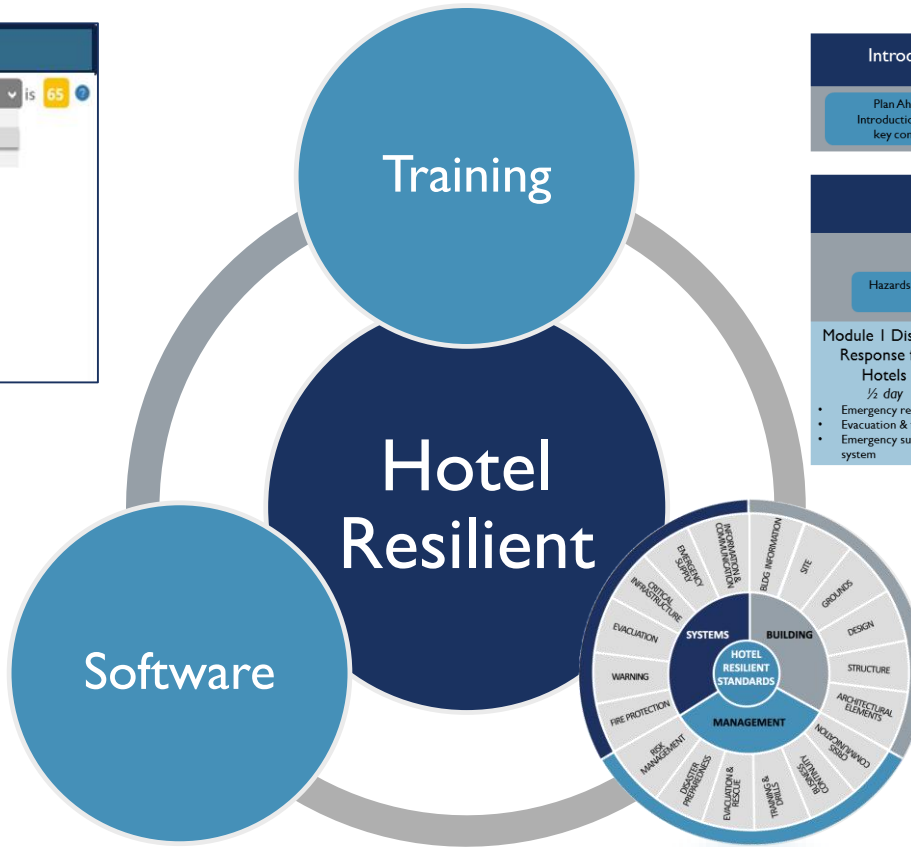
Procedures and Protocols

- Response
- Staff Functions
- Communication
- Evacuation
- Emergency Supplies
- Emergency Assessment
- Reporting

Ongoing Risk Management Tasks

- Training & Drills
- Audits
- Knowledge sharing

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Introduction Course for Hotel Owners and General Managers
(destination based – ½ day)

- Plan Ahead – Introduction to the key concepts
- Hotel Resilient Standards – Can your hotel survive a disaster?
- Stay Ahead – Resilience Solutions for Hotels

Foundation Course for Hotel Personnel
(hotel based)

Introduction Module
1 day

- Hazards, Vulnerability and Risk
- Introduction to Hotel Resilient Standards
- Contribution to Resilience Building

Module 1 Disaster Response for Hotels	Module 2 Disaster Risk Reduction for Hotels	Module 3 Crisis Communication for Hotels	Module 4 Business Continuity for Hotels
½ day	½ day	½ day	½ day
<ul style="list-style-type: none"> Emergency response Evacuation & first aid Emergency supply system 	<ul style="list-style-type: none"> Risk assessment Risk management and financing options 	<ul style="list-style-type: none"> Weather reports & early warning Internal vs. external communication 	<ul style="list-style-type: none"> Essential services & resources Business continuity measures

resilient hotels
PREMIUM

CERTIFIED
GLOBAL HOTEL
RESILIENT STANDARDS